



Stockholms läns landsting
Beställarkontor Vård
Tandvårdsenheten
Stockholm

Svarspost 170 177 601

Frånkera ej
Mottagaren
betalar portot.

Frequently asked questions and answers

Question: My child has been going to a dentist in private practice for several years. Do I have to fill in and send off the reply form?

Answer: No. A new dental care certificate will automatically be sent to you at your home address.

Question: My child goes to a dentist affiliated with the Public Dental Services but I'd like to switch to another Public Dental Services surgery. How should I proceed?

Answer: Get in touch with the Public Dental Services surgery of your choice and make an appointment. State the surgery that your child attended previously.

Question: I want to change dentists but have already handed in my dental care certificate to another dentist. How can I change?

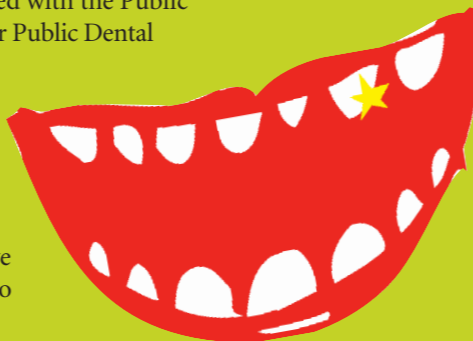
Answer: Get in touch with the new dentist, who will see to it that the change is registered with the Dental Services Unit.

Question: We have several children but only one of them has received this information – why?

Answer: The brochure explaining your option to choose or change your dentist is sent out every other year. You receive a brochure in the years when your children reach the ages of 3, 5, 7, 9, 11, 13, 15, 17 and 19. The other children will receive the information in the following year.

Question: Why is a dental check-up offered only every other year?

Answer: Nowadays, our children and young people enjoy such good dental health that one check-up every other year is quite sufficient. People with a greater need of care are asked to attend for check-ups more frequently.



Question: What do I do if my child needs emergency treatment or damages his or her teeth?

Answer: Get in touch with your regular dentist. If he or she is unable to see the child, you can go to another dentist, who will be remunerated by the County Council.

Information in other languages

This brochure has been translated into the following languages: Bosnian/Croatian/Serbian, Arabic, Somali, Sorani, Persian, Spanish and English at www.vardguiden.se (search for “andra språk”).

Would you like to know more?

Dental Services Unit
Telephone: 08-737 33 30
(weekdays, 9.00-11.00 a.m., 1.00-3.00 p.m.)

Care guide on the Internet:
www.vardguiden.se

Public Dental Care Information
Telephone: 020-687 55 00
Website: www.ftv.sll.se

Private Dental Care Information
Telephone: 020-662 800
Website: www.ptl.se

Huddinge University Hospital Dental Clinic
Telephone: 08-524 80 39
Website: www.ki.se/odont/dentalcare

 **vårdguiden**
Stockholms läns landsting



Time to choose a dentist

for children and young people aged 3-19

 **vårdguiden**
Stockholms läns landsting

Time to choose a dentist for children and young people aged 3-19

Children and young people are entitled to free dental care up to the age of 19. You are entitled to choose your own dentist – either one affiliated with the Public Dental Services or the Huddinge University Hospital Dental Clinic, or one in private practice.

If you choose a private practice dentist, you must obtain a *tandvårdsbevis*, or dental care certificate – but only if your child is three years old, if you have recently arrived in the county, or if you want to switch from the Public Dental Services or the Huddinge University Hospital Dental Clinic to a dentist in private practice.

If your child already has a dentist with whom you are satisfied, you need read no further. You will be given an appointment for a check-up as usual at least every other year.

Three-year-olds and recent arrivals

If your child is three years old, or if you have only recently arrived in the county, it's time to choose a dentist for your child for the first time.

If you want to be treated by the Public Dental Services or the Huddinge University Hospital Dental Clinic, you will automatically be given an appointment for a check-up at a surgery close to your home.



People choosing a dentist in private practice will themselves have to book an appointment. That's when you'll need a dental care certificate – read more under "Ordering a Dental Care Certificate".

Changing your dentist

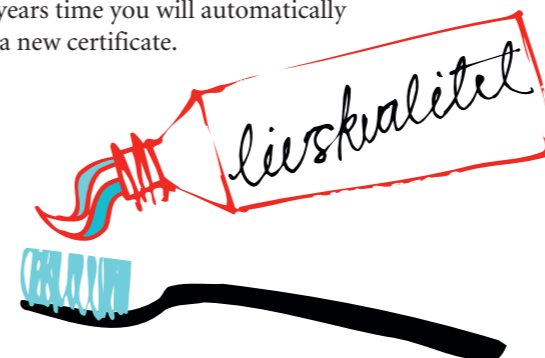
If you are not satisfied with your dentist, you are entitled to change. Your new dentist will ensure that the change is properly registered.



Ordering a Dental Care Certificate

NB – the following applies only to children and young people choosing a private practice dentist for the first time. Other people need not complete the form.

- Fill in and post the form you'll find at the back of this brochure.
- Within a few days you'll receive your dental care certificate through the post. Remember that the certificate is a valuable document that you will be expected to hand over to your private practice dentist. The certificate will remain valid for check-ups and treatment for a period of two years.
- You yourself will have to make an appointment with a private practice dentist. Take your certificate with you when you go for your first appointment.
- In two years time you will automatically receive a new certificate.



Order form for Dental Care Certificate

Order form for Dental Care Certificate

NB – this form applies only to children and young people choosing a private practice dentist for the first time. Others need not complete the form.

Child's pers. id. no. (10 digits)

Child's name

Street address

Postcode and city

Signature of parent or guardian (if care recipient is under 18)

Complete and post the form – the postage has been pre-paid. You can also send in your particulars by e-mail to tandvardsenheten@sll.se or fax the completed form to 08-737 29 10.

